PRINTED: 01/23/2019 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) \$ 000 Initial Comments S 000 Complaint Investigation 1817838/IL107756 1817903/IL107823 \$9999 Final Observations S9999 Statement of Licensure Violations (Violation 1 of 2) 300.1210b) 300.1210d)6) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following Attachment A and shall be practiced on a 24-hour.

Illinois Department of Public Health

seven-day-a-week basis:

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see

TITLE

Statement of Licensure Violations

(X6) DATE

12/31/18

PRINTED: 01/23/2019 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C: B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 1 S9999 that each resident receives adequate supervision and assistance to prevent accidents. Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act) These requirements were not met as evidenced by:300.510a) Based on observation, interview and record review the facility failed to ensure a resident's safety and prevent a resident from being burned by his heater. This failure resulted in R1 sustaining second and third degree burns to his left upper back and posterior left arm when he fell back against a heater mounted to the wall in his room on 12/4/18. This applies to 12 of 16 residents (R1, R2, R3, R4, R5, R6, R7, R8, R9, R10, R11, R14) reviewed for safety in a sample of 16. The findings include: The facility document entitled SBAR (Situation, Background, Assessment, Recommendation) Communication Form dated 12/4/18 states, "Resident laying across bed with head on wall, shoulder on heater. Resident stated he went to get up to go to the bathroom by himself and fell backwards on the bed. Resident did not use call light. Large red area noted on left upper shoulder

Illinois Department of Public Health

blade and on left arm. Large blisters noted, and two dark areas on upper area of wound."

On 12/4/18 at 11:35AM, V5 (Certified Nursing Assistant-CNA) was making R1's bed. V5 stated, "His bed was closer to the heater; we moved it

PRINTED: 01/23/2019 FORM APPROVED Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 2 S9999 out this morning." V5 explained that she used to be able to walk between the bed and the wall but it was a tight fit (maybe a foot between the bed and the wall.) V5 was asked what happened to R1. V5 stated, "R1 didn't have his call light on but V3(CNA) found him. He laid on the heater and the top of his shoulders were burned. He was sent out to the hospital about 1:30AM. I guess the heater gets super hot when it is set on high. The CNAs last night went to touch it and couldn't even touch it, it was that hot. We keep them set at 'comfort zone.'. He is (Physically) able to adjust it if he wants to but I'm not sure if he ever did." On 12/4/18 at 11:55AM, V2 (Maintenance Director) stated, "We added those heaters to the cold rooms last year when the boiler couldn't keep up. They are in 10 rooms (8 currently occupied rooms), one on the sun porch and one by the front door. They should be set at 'comfort zone' if they are even on. The residents have the ability to adjust them (knob in place) if they want to but I don't know that anyone ever has." At 2:50PM V2 confirmed that he had never measured the surface temperature of the heaters before and he does not have a policy related to who should regulate the heaters or what they should be set at. V2 stated he was not aware of any staff or residents ever messing with the heaters in the past. On 12/4/18 at 1:30PM, V3 (CNA) stated, "I did rounds about 10:00PM and checked on him then

Illinois Department of Public Health

I saw him again around 11:00PM. Around 1:00AM when I got down to his room again I found him sitting on his bed, leaning against the wall. His face was red and he was clammy. He was shaky. I went and got the nurse and asked her to come look at him. We sat him up in the wheelchair and asked him if he had any pain. He said, 'A little' but

OIZR11

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS. IL 61071** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 3 S9999 said he was okay. He usually uses his call light but I'm not sure why he didn't this time. The skin on his back was red and blistered, from about the middle of his shoulder blade to his elbow. Then the ambulance came. After we moved the bed we noticed the heater was on high: I turned it off. He might have turned it up himself. He likes his room warm and likes a lot of blankets." On 12/5/18 at 9:10AM, V5 (Licensed Practical Nurse-LPN) stated, "I was in another resident's room a few doors down from {R1}. {V3} came to get me and told me I have to come look at {R1}. When I went in there {R1} was just laying across the bed. He said, 'I was trying to go to the bathroom.' He said he forgot to use his call light. We got him up to the wheelchair. He was sweating profusely and then I noticed the redness on his back and the blisters. I got a cool towel and just kind of dabbed the areas. I called {V1}(Administrator) and then I called 911 and sent him out. He never appeared to be in any pain. He was able to answer every question I had appropriately. Even when I dabbed the area on his back, he never winced. Never said a word about pain. The blisters were huge and he had 1/4-1/2 inch darkened areas in two spots. When we pulled the bed away from the wall. V3 noticed the heater was set to high - it was very, very hot. We usually have them set to 'comfort zone.' It is possible he messed with it. He was not calling out for help at all." On 12/6/18 at 8:30AM, R1 stated, "I got up to take a pee. My foot slipped and I fell back on the bed. I landed against the heater. I felt it but I couldn't move. Then they found me there. I was only there for about 2-3 seconds. There was no time to yell. They found me. I never mess with the

Illinois Department of Public Health

heater and I never asked anyone to turn it up. I'm

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: C B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) DATE CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) S9999 Continued From page 4 S9999 not sure how it got set to high." On 12/4/18 at 12:05 PM, Surveyor and V2 measured the surface temperature of the heater in R1's room after being set to high for approximately 30 minutes. Using the facilities infrared thermometer the top of the heater (where R1 laid) measured 145 degrees Fahrenheit. Surveyor touched unit with hand and found it too hot to allow hand to remain in place for more than a few seconds. A tour of the facility on 12/4/18 showed there are electric baseboard heating units in rooms: 3, 5, 6, 8, 9, 11, 12, 14, 20 and 22. These heaters have the potential to cause injury to the following residents as they reside in the rooms with the wall heaters: R2, R3, R4, R5, R6, R7, R8, R9, R10, R11 and R14. Review of these resident's most current Minimum Data Sets shows that the residents have the ability to ambulate with or without assistance or have the ability to propel their wheelchairs within their rooms and therefore have access to the wall heaters. On 12/10/18 at 1:15PM. V1 confirmed that the facility did not have a policy related to the use or the regulation of the wall heaters used in resident rooms. R1's Minimum Data Set of 8/14/18 shows that R1 has diagnoses including Schizophrenia. Depression and Alcohol Dependence with Alcohol Induced Persistent Dementia. This same document shows that R1 scored a 14 on his BIMS (Basic Interview for Mental Status) = No cognitive impairment and shows that R1 is able to walk independently in his room.

Illinois Department of Public Health

The Hospital Emergency Documentation dated

OIZR11

PRINTED: 02/05/2019 **FORM APPROVED** Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING COMPLETED IL6001929 B. WING 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) S9999 Continued From page 5 S9999 12/4/18 states, "Patient has a history of Schizophrenia, Psychosis, Depression and Dementia. Is here for burn to left upper extremity and left upper back. Patient verbalizes he got up to go to the bathroom and fell and that his feet was caught against the heater and he could not get up when he tried. He states did not call out for help... Per nursing home patient got up to go to the bathroom and fell against a heating element at the facility. Patient sustained burn to posterior left arm and left upper back..." This same form states, "Skin warm, dry, no pallor, partial thickness burn to lateral/posterior side of left arm from forearm to left shoulder with several blisters noted on left shoulder, left posterior arm. There is extension of burn to the left upper back to midline over approximately 3 dermatomes {an area of skin that is mainly supplied by a single spinal nerve) width with area of 3rd degree burns. approximately 1% (BSA- Body Surface Area) with total burned area approximately 6% (Left arm and left upper back)." The Electric Baseboard Heater Owner's Guide states, "This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains away from heaters." (A)

Illinois Department of Public Health

300.510

(Violation 2 of 2)

Section 300.510 Administrator

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: C B. WING IL6001929 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1000 DIXON AVENUE SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 6 S9999 a) There shall be an administrator licensed under the Nursing Home Administrators Licensing and Disciplinary Act (III. Rev. Stat. 1987, ch. 111, par. 3651 et seq.) full-time for each licensed facility. The licensee will report any change in administrator to the Department, within five days. This requirement was not met as evidenced by: Based on interview and record review the facility failed to employ a Licensed Administrator to manage the facility. This applies to all 26 residents residing in the facility. The findings include: On 12/10/18 at 11:15AM, V1 (Acting Administrator) stated, "We do not have a licensed Administrator at this time. It has been about a month or so. She left as Administrator on October 17, 2018. My paperwork for my temporary administrator's license is in the works in the corporate office." The undated facility document entitled Job Description Administrator states, "The Administrator is responsible for managing. planning, organizing, staffing, directing, coordinating, reporting, budgeting and the physical management of the facility, residents and equipment in a way that the purpose of the facility shall be maintained in accordance with all established practices, policies, law and applicable State Regulations. The Administrator will manage and conduct the business of the facility in a manner that protects the facility license and certification at all times. The major goal of the

Administrator is to provide an atmosphere in

OIZR11

Illinois Department of Public Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: ___ C IL6001929 B. WING_ 12/10/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1000 DIXON AVENUE** SAUK VALLEY SENIOR LIVING **ROCK FALLS, IL 61071** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) S9999 Continued From page 7 S9999 which residents may achieve their highest physical, mental and social well-being." Responsibilities include: Maintain written policies and procedures that govern the operation of the facility." (C)